

CLAIM TIMESCALES

Claim submitted to third party insurers



21 days to investigate liability for RTA claims

30 Days to investigate liability for employer liability claims

40 days to investigate liability for public liability claims

Liability admitted



Attend medical examination 8 weeks after the accident.



Depending on whether or not you need any treatment or further examinations will dictate what happens next.



If your claim is ready to settle we will submit your medical report along with an initial offer. The third party insurers then have an initial 21 day period to consider the medical report.



The third party insurers can accept or reject our initial offer. If they reject our offer they will make a counter offer and the total negotiation period will extend to 49 days. We will then negotiate settlement within this time frame.



If agreement is reached you should receive cheques within 7-21 days.



Liability Disputed



The third party insurers have a maximum of 90 days to investigate your claim. We will look to get you medically examined during this period.



Liability is investigated and we will consider issuing court proceedings if we think your case has good prospects of success.



If proceedings are issued you can expect a final hearing date within 6 months of proceedings being issued.



If agreement is not reached we will consider issuing court proceedings.

You can expect a final hearing date your within 2-3 months.